

Quality and Patient Safety Foundations

What Nurse Managers and Directors Need to Know to Make Sense of the Quality Data to Inform Action

Thursday, November 7, 2024

9:00 a.m. - 3:00 p.m. ET *via Zoom*

Nurse Leaders are bombarded with data from many sources. Before information can be turned into action, nurse managers and directors need to be able to make sense of the data understand the "why" behind the numbers.

Led by patient safety and quality expert Anne Dykes, this interactive, full-day workshop will prepare new nurse managers and directors to understand and act on their unit's quality and patient safety data. Participants will leave feeling empowered with new knowledge and skills to actively engage in quality initiatives that lead to more effective and sustained improvements.

Topics covered will include:

- **Understanding the story behind the data**
- **Telling the story around the data to build buy-in and support**
- **Communicating with clinical nurses and support staff about the "why" behind the data**
- **Engaging your nursing team to improve nursing metrics**
- **Nurse sensitive indicators and why are they important to nurse leaders**
- **What nurse leaders should know about entities that track patient safety and quality data at the national level**



Anne Dykes, MSN, RN, ACNS-BC

Assistant Director of Quality, Outcomes, and Analytics, *Texas Children's Hospital*

Anne Dykes is a highly esteemed leader in healthcare quality transformation and clinical effectiveness. With over 26 years of nursing experience and 14 years in quality and patient safety, Anne excels in leading cross-functional teams and implementing evidence-based guidelines at a major children's hospital. She has been instrumental in national initiatives with the Child Health Patient Safety Organization and Pathways4Kids, where she has played a pivotal role since 2016 and chaired the PSO in 2021. During her tenure, her team received the AACN Beacon Award, Modern Healthcare's Best Place to work (3 years), Leapfrog A (3 years), Triple Zero Quality awards (2 years), and was designated as a Watson 100 Hospital for 2021.

Program Logistics:

- Target Audience: New nurse managers and directors
- Contact Hours: 5.2 Contact Hours will be awarded for participation.
- Registration fee: \$199 per person
- Groups: To register a group, [download our sign-up form](#).

**REGISTER
TODAY!**

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Space is limited.