

Best Practice Solutions to Disruptive Behaviors in Healthcare

Practical Strategies for Nurse Leaders

June 21, 2022 · 9:30 a.m. - 12:00 p.m. *via Zoom*

In hospitals across the globe, we are seeing an alarming increase in workplace stress and cruelty. There is infighting among staff, tension between shifts, and new employees and float staff are being squashed. Worse yet, healthcare professionals are airing their frustrations in front of patients, which increases patient anxiety and interferes with their recovery. As healthcare leaders, we have an opportunity to change that.

In this interactive, 2.5 hour workshop, you will:

- **Understand the common ways disruptive behaviors show up** in healthcare today
- **Discover healthy workforce best practice solutions** to these challenges
- **Gain the tools YOU need** to address disruptive behaviors
- **Become equipped to create a *culture of caring*** within your organization
- **Connect with colleagues** who share dedication to creating positive change

ONL is excited to host Dr. Renee Thompson for this informative and engaging workshop. Dr. Thompson is recognized for her expertise in addressing bullying and incivility in nursing and creating cultures that promote healthy work environments.



Renee Thompson, DNP, RN, CSP

CEO & Founder, Healthy Workforce Institute

Dr. Renee Thompson is the CEO & Founder of the Healthy Workforce Institute and works with healthcare organizations to cultivate a professional workforce by addressing bullying, and incivility. Renee is one of only 26 nurses in the world who have achieved the prestigious certified speaking professional designation and in 2018 was recognized as one of LinkedIn's Top Ten Voices in Healthcare for her contribution to their global online healthcare community.

Program Logistics:

- **Target Audience:** Any nurses and leaders who want to learn best practices for addressing disruptive behavior and ways to create healthy work environments, including charge nurses, nurse managers, nurse directors, nurse educators, and clinical nurse specialists.
- **2.5 Contact Hours** will be awarded for participation.
- **Registration fee:** \$125 per person, or \$1,000 for 10 people
- **To register a group** email info@oonl.org

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Space is limited.