

# Organization of Nurse Leaders

## 2019 ANNUAL MEETING

### JUNE 20–21

**Marriott Hotel – Newport, RI**



**CY WAKEMAN**  
President,  
*Reality Based Leadership*

**Location:**  
25 Americas Cup Avenue  
Newport, RI

**Member: \$425**  
**Non-Member: \$675**

[Register here](#)

[Group registration](#)



**MELISSA FITZPATRICK**  
Chief Operating Officer,  
*Kirby Bates Associates*

### **DAY 1 No Ego: How Leaders Can Cut the Cost of Drama, End Entitlement and Drive Big Results**

Most leadership philosophies are grounded in two completely faulty assumptions—“change is hard” and “engagement drives results.” Those beliefs have inspired expensive attempts to keep change from being disruptive to employees. What these engagement programs actually do is create and reinforce feelings of victimhood and leave employees unprepared to adapt to real changes that are necessary for the health and profitability of their enterprises. Rather than driving performance and creating efficiencies these programs fuel the Emotional Waste, Entitlement, and Drama that drags down organizations. This is backward and expensive. Cy Wakeman is a drama researcher, global thought-leader, and New York Times best selling author.

#### **Objectives:**

Participants will be able to:

- Identify strategies for eradicating entitlement with great tools such as the Engaged Action Planning Tool, and the Negative Brainstorming Tool which changes the energy of entire group meetings from “Why we can’t” to “How we could.”
- Discuss a set of questions that can be implemented immediately and used for self-reflection and awareness.
- Discuss engagement from an entirely different perspective, one that is based upon listening to the highly accountable employees.
- Identify modern approaches to engagement and change management strategies.

### **DAY 2 Cracking the Code: Attributes of Effective Leaders in Challenging Times**

Exemplary leadership is essential today more than ever if we are to create a sustainable healthcare delivery system in which all of the challenges at hand are addressed. Melissa Fitzpatrick MSN, RN, FAAN will discuss how to unlock the essential attributes, characteristics and qualities that nurse leaders must possess to optimize their effectiveness. Exemplars of leaders who successfully apply these attributes to achieve desired results will be explored as will strategies for success that will inspire every nurse leader in attendance.

#### **Objectives:**

Participants will be able to:

- Discuss driving imperatives for leadership in the current healthcare climate
- Identify the elements of a healthcare delivery system in which leadership is expected, measured and nurtured
- Identify attributes of leaders who successfully manage the challenges at hand and explore exemplars and strategies of successful leaders

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## DAY 1 AGENDA:

- 7:30 – 8:30 Registration, breakfast, exhibitors
- 8:30 – 8:45 Welcome and introductions
- 8:45 – 10:00 Cy Wakeman: No Ego: How Leaders can cut the Cost of Drama, End Entitlement and Drive Big Results, part 1
- 10:00 – 10:30 Coffee break, networking, exhibitors
- 10:30 – 12:00 Cy Wakeman: No Ego: How Leaders can cut the Cost of Drama, End Entitlement and Drive Big Results, part 2
- 12:00 – 1:00 Lunch, networking, exhibitors
- 1:00 – 3:00 Cy Wakeman: No Ego: How Leaders can cut the Cost of Drama, End Entitlement and Drive Big Results, part 3
- 3:15 – 5:15 Member Reception, Awards Ceremony, and Celebration

## DAY 2 AGENDA:

- 7:30 – 8:30 Registration, breakfast, exhibitors
- 8:30 – 10:00 ONL Business Meeting
- 10:00 – 10:30 Coffee break, networking, exhibitors
- 10:30 – 12:00 Melissa Fitzpatrick: Cracking the Code: Attributes of Effective Leaders in Challenging Times
- 12:00 Passport to Prizes drawings