



Organization of Nurse Leaders | New England

Essential Leadership Skills for Charge Nurses

Tuesday, January 20, 2026

9:00 a.m. - 3:00 p.m. ET via Zoom



The charge nurse sets the tone for the shift for each unit. This role is often a nurse's first experience leading others and managing more than their own patient assignment. It is critical for new charge nurses to learn key skills for leading their team, including managing conflict, allocating resources, and working within the hospital system.

Led by Dr. Crystal Lawson, this interactive virtual workshop equips and empowers new and aspiring charge nurses with the essential leadership skills needed to be effective and successful across key aspects of the charge nurse role, including promoting quality outcomes, cultivating a healthy work environment, and fostering teamwork. Participants gain practical tools and strategies that can be put to use immediately on their unit.

Key Topics Covered

- The role and expectations of the charge nurse
- Managing day-to-day operations such as assessing workload and making assignments
- Dealing with challenging colleagues and conflict
- Effective communication skills and navigating difficult conversations
- Promoting inclusion and collaboration among team members



Crystal Lawson, DNP, RN, CENP, Nursing Leadership Development Expert

Dr. Crystal Lawson is a nationally recognized expert in nursing and leadership development at all levels who works to equip, inspire, and empower leaders to generate positive disruption. Dr. Lawson brings tremendous expertise and perspective from her past experience serving as the Senior Director for Nursing Leadership Development at Ascension, serving more than 60K nurses; the Education Director for the American Organization for Nursing Leadership (AONL); and in a variety of clinical and administrative roles at the University of Tennessee Medical Center, including clinical nurse, nurse manager and Director of Nursing Education and Development.

Program Logistics

- Target Audience: Current and aspiring charge nurses.
- Contact Hours: 5.2 Contact Hours will be awarded for participation.
- Registration fee: \$199 per person
- Groups: To register a group, [download our sign-up form](#).

Register now!

oonl.org/charge-nurse-workshop-january-2026

Space is limited.