

Effective Communication Skills for a Healthier Work Culture

What Nurse Leaders Need to Know

June 27, 2023 · 9:30 a.m. - 12:00 p.m. *via Zoom*

Ineffective communication is cited as the most common cause of medical error. It's critical for nurse leaders to hone their own communication skills and learn how to develop and foster good communication skills among members of their teams.

This interactive workshop is designed to equip nurse leaders with the essential strategies and tactics they need to develop better communication skills for a safe and healthy workforce and lead successful teams.

Participants will:

- **Develop their own assertive communication skills**
- **Gain strategies and techniques for fostering good communication among their teams**
- **Learn how to incorporate body language techniques to strengthen team relationships**
- **Create standards and systems that foster collegial relationships among team members**

ONL is excited to host Dr. Renee Thompson for this informative and engaging workshop. Dr. Thompson is recognized for her expertise in addressing bullying and incivility in nursing and creating cultures that promote healthy work environments.



Renee Thompson, DNP, RN, FAAN, CSP

CEO & Founder, Healthy Workforce Institute

Dr. Renee Thompson is the CEO & Founder of the Healthy Workforce Institute and works with healthcare organizations to cultivate a professional workforce by addressing bullying, and incivility. Renee is one of only 26 nurses in the world who have achieved the prestigious certified speaking professional designation and in 2018 was recognized as one of LinkedIn's Top Ten Voices in Healthcare for her contribution to their global online healthcare community.

Program Logistics:

- **Target Audience:** Nurses and leaders at all levels who wish to continue developing effective communication skills, including charge nurses, nurse managers, nurse directors, nurse educators, and clinical nurse specialists.
- **2.5 Contact Hours** will be awarded for participation.
- **Registration fee:** \$125 per person, or \$1,000 for 10 people
- To register a group, [download our sign-up form](#).

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TODAY!**

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Space is limited.